

# FEHBP Update

Federal Employees Health Benefits Program Demonstration Project



DEPARTMENT OF DEFENSE

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## You Are Invited to an Education Session in Your Area

### *Learn About This Health Care Option*

**T**his *FEHBP Update* includes information about the Federal Employees Health Benefits Program (FEHBP) Demonstration Project **specific to your area**, which is one of the 10 Department of Defense (DoD) demonstration sites. You

and your family are invited to an upcoming DoD-sponsored education session on this health care option. The schedule of sessions is inside, along with a demonstration site map. We look forward to meeting you in person.

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## Updating DEERS and Social Security: *Protect Your Entitlements*

**T**he average person moves several times during his or her lifetime. As a Uniformed Services retiree or family member, you have probably moved far more times than the national average!

So you most likely are already aware of the importance of notifying various organizations and agencies of address and family member changes.

But when it comes to protecting your retirement benefits, two of the most important agencies to

contact are the Defense Enrollment Eligibility Reporting System (DEERS) and the Social Security Administration (SSA).

The DEERS worldwide database is used to verify eligibility of Uniformed Services members—active or retired—and their family members. The information stored in DEERS, if kept current, protects benefits for those who are actually entitled to care.

The DEERS database includes home addresses and information

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## Special Points of Interest

### **You're In!**

- Check the ZIP code list inside to ensure your residence is in the demonstration site.

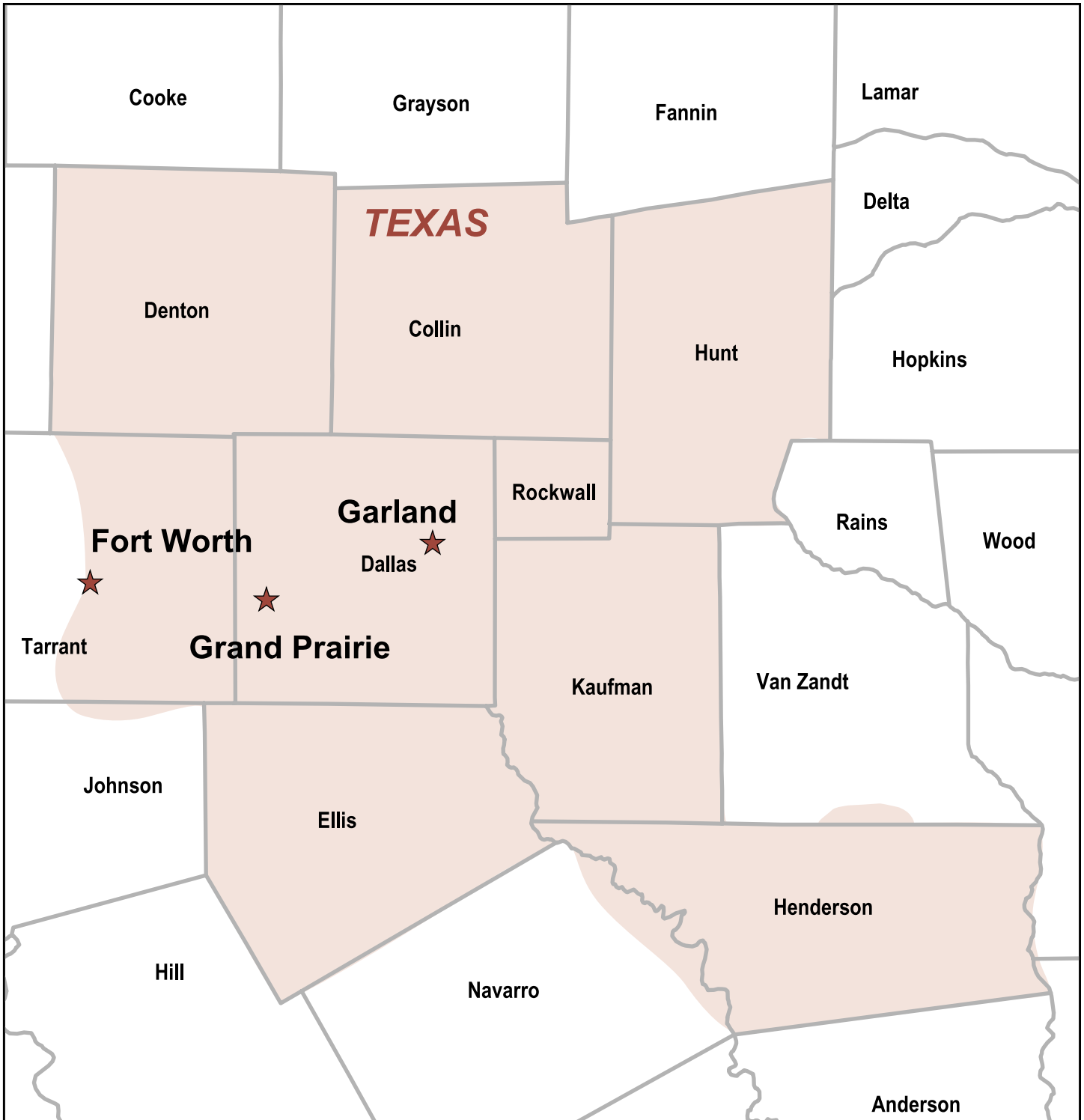
### **We Can Answer Your Questions**

- Come to an education session to see if this program is right for you.

For more information, call the Department of Defense (DoD) Customer Care Center toll free weekdays from 8 a.m. to 6 p.m. Eastern Time at 1-877-DOD-FEHB (1-877-363-3342). For Spanish, call 1-866-DOD-FEHB (1-866-363-3342). For the hearing impaired, call the toll-free TDD number, 1-877-535-6778. Or visit [www.tricare.osd.mil/fehbp/](http://www.tricare.osd.mil/fehbp/)

## FEHBP Dallas, Texas, Site

**T**he shaded region on the map below identifies the Department of Defense Federal Employees Health Benefits Program Demonstration Project site in the area of Dallas/Ft. Worth, Texas. We are hosting education sessions in the communities indicated by the stars.



Data Source: Cartesia Map Resources

## Demonstration Site ZIP Codes

If you reside in a ZIP code area listed below, you may be eligible to participate in the DoD FEHBP Demonstration Project. These ZIP codes are used in the area of Dallas/Ft. Worth, Texas.

75001	75039	75074	75120	75164	75216	75244	75301	75373	75422	76012	76155
75002	75040	75075	75121	75165	75217	75245	75303	75374	75423	76013	76180
75006	75041	75077	75123	75166	75218	75246	75310	75376	75424	76014	76181
75007	75042	75078	75124	75167	75219	75247	75312	75378	75428	76015	76182
75009	75043	75080	75125	75168	75220	75248	75313	75379	75429	76016	76201
75010	75044	75081	75126	75172	75221	75249	75315	75380	75442	76017	76202
75011	75045	75082	75132	75173	75222	75250	75320	75381	75453	76018	76203
75013	75046	75083	75134	75180	75223	75251	75323	75382	75454	76021	76204
75014	75047	75084	75135	75181	75224	75252	75326	75386	75458	76022	76205
75015	75048	75085	75137	75182	75225	75253	75336	75387	75474	76034	76206
75016	75049	75086	75138	75185	75226	75258	75339	75388	75485	76039	76207
75017	75050	75087	75141	75187	75227	75260	75342	75389	75496	76040	76208
75019	75051	75088	75142	75189	75228	75261	75350	75390	75751	76041	76226
75022	75052	75089	75143	75201	75229	75262	75353	75391	75756	76051	76227
75023	75053	75093	75146	75202	75230	75263	75354	75392	75758	76053	76247
75024	75054	75094	75147	75203	75231	75264	75355	75393	75770	76054	76249
75025	75056	75097	75148	75204	75232	75265	75356	75394	75778	76060	76258
75026	75057	75098	75149	75205	75233	75266	75357	75395	75782	76063	76259
75027	75060	75099	75150	75206	75234	75267	75359	75396	76001	76064	76262
75028	75061	75101	75152	75207	75235	75270	75360	75397	76002	76065	76266
75029	75062	75104	75154	75208	75236	75275	75363	75398	76003	76092	76623
75030	75063	75106	75157	75209	75237	75277	75364	75401	76004	76094	76651
75032	75065	75114	75158	75210	75238	75283	75367	75402	76005	76095	76670
75034	75067	75115	75159	75211	75240	75284	75368	75403	76006	76096	
75035	75068	75116	75160	75212	75241	75285	75370	75404	76007	76099	
75037	75069	75118	75161	75214	75242	75286	75371	75407	76010	76118	
75038	75070	75119	75163	75215	75243	75287	75372	75409	76011	76120	

## Education Sessions

The Department of Defense (DoD) is hosting an education session near you to provide information on the DoD Federal Employees Health Benefits Program (FEHBP) Demonstration Project, to discuss the health care options

available and to assist you with your questions. State and local agency resources may also be there to address other health insurance questions.

You and your family are invited to attend. If you can attend and for detailed directions to the session, call the DoD

Customer Care Center toll free weekdays from 8 a.m. to 6 p.m. Eastern Time at 1-877-DOD-FEHB (1-877-363-3342). For Spanish, call 1-866-DOD-FEHB (1-866-363-3342). For the hearing impaired, call the toll-free TDD number, 1-877-535-6778. Or visit:  
[www.tricare.osd.mil/fehbp/](http://www.tricare.osd.mil/fehbp/)

**Date:** Tuesday, September 12

**Time & Place:** 8 a.m., American Legion, 2817 Carson Street, Ft. Worth, Texas

11 a.m., American Legion, Post 184, 218 South Center Street, Grand Prairie, Texas  
2 p.m., VFW-Garland, 1906 East Miller Road, Garland, Texas

## Updating DEERS

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about sponsors, their spouses and children. DEERS is updated only by the Uniformed Services sponsor or family member. It is your responsibility to ensure the information in DEERS about you and your family is correct.

When DEERS information is not current, problems can arise. For example, since health care contractors use home addresses in the DEERS database to mail health benefits materials, you may never receive such mailings if your DEERS information is not current.

Also, the Department of Defense currently has several health care demonstration programs in certain parts of the country. Since a key eligibility criterion is determined by where you live, you may not learn about these demonstration programs or you may appear to be

ineligible to participate if your DEERS information is incorrect.

Each family life event or change—such as marriage, divorce, birth, adoption and death—must be reported to DEERS. Claims for health care may be denied if DEERS has no record of a new spouse or child.

To make sure your family's DEERS records are up to date, contact the nearest Uniformed Services personnel office. You can call DEERS toll free at 1-800-538-9552 (in California, call 1-800-334-4162). Be sure to have your sponsor's (the Uniformed Services member's or former member's) full name and Social Security number.

Another organization you should inform about name and address changes is the Social Security Administration (SSA), which provides Medicare with its address list.

If you belong to a Medicare Managed Care Plan, your eligibility is determined by where you live. If your address is not current and correct with the SSA, you may not be allowed to join a Medicare Managed Care Plan. Claim payments for Medicare services may be slowed down, or even denied, if Social Security name and address information is not current.

To update your information with the SSA, call or visit your local Social Security office, which should be listed in the "Federal Government" section of your phone book. If you have access to the Internet, you may obtain these numbers from the Web address, [www.ssa.gov/reach.htm](http://www.ssa.gov/reach.htm).

Remember that current DEERS and SSA information is vital to getting you the health care you have earned and deserve.

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*Join us for an education session  
on health care options!*

Department of Defense  
TRICARE Management Activity  
c/o Iowa Foundation for Medical Care  
6000 Westown Parkway, Suite 350E  
West Des Moines, IA 50266-7771



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